

Privacy Policy

Effective Date: 02-07-2024

1. Introduction

Welcome to Scholar Plus. We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you use our School Management System ("SMS").

2. Information We Collect

We may collect the following types of information:

- Personal Information: Name, address, phone number, email address, date of birth, student ID, parent/guardian information, and emergency contact details.
- Educational Information: Grades, attendance records, class schedules, disciplinary records, and other academic information.
- Health Information: Medical history, immunization records, and any other health-related information necessary for the school to provide a safe environment.
- Usage Information: Information about how you use our SMS, including IP addresses, browser type, and operating system.

3. How We Use Your Information

We use your information for the following purposes:

- To provide and manage our SMS
- To facilitate student enrolment and record management
- To enable communication between students, parents, and school staff
- To track academic progress and attendance
- To ensure student safety and health
- To improve our SMS and develop new features
- To comply with legal obligations

4. How We Share Your Information

We do not sell or rent your personal information to third parties. We may share your information with:

- Service Providers: Third-party vendors who provide services on our behalf, such as hosting, IT support, and data storage.
- Schools: Authorized personnel within the educational institutions using our SMS.
- Government Authorities: When required by law or to comply with legal processes.
- Emergency Services: When necessary to protect the health and safety of students and staff.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. This includes encryption, access controls, and secure data storage.

6. Data Retention

We retain your personal information only for as long as necessary to fulfil the purposes for which it was collected and to comply with legal and regulatory requirements.

7. Your Rights

You have the following rights regarding your personal information:

- Access: You can request a copy of your personal information.
- Correction: You can request corrections to your personal information if it is inaccurate or incomplete.
- Deletion: You can request the deletion of your personal information, subject to certain legal limitations.
- Objection: You can object to the processing of your personal information in certain circumstances.

To exercise these rights, please contact us at services@scholerplus.com.

8. International Data Transfers

If you are accessing our SMS from outside India, your information may be transferred to, stored, and processed in India. By using our SMS, you consent to such transfers.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website and updating the effective date. We encourage you to review this Privacy Policy periodically.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us services@scholarplus.com.